

## CERT Train-the-Trainer Pre-Test

Instructions: You have 10 minutes to complete this test. Please mark all answers on the student answer sheet provided to you.

1. Which of the following best describes the purpose of Community Emergency Response Team (CERT)?
  - A. To provide first responder services in an emergency until professional services arrive.
  - B. To sacrifice personal safety to provide the greatest good for the greatest number of people.
  - C. To train volunteers in life-saving techniques.
  - D. To better enable communities to fight terrorism.
  
2. Which of the following is not one of the roles of a CERT Basic Training instructor?
  - A. Subject matter expert
  - B. Friend and coach
  - C. CPR trainer
  - D. Evaluator
  
3. A CERT volunteer's first responsibility is to prepare his or her.
  - A. Community
  - B. Household
  - C. Fellow CERT volunteer
  - D. Local officials
  
4. Multimodal learning combines a variety of learning styles. Which ones are included in the CERT Basic Training? (Choose all that apply.)
  - A. Teach it to others.
  - B. Hear it
  - C. See it
  - D. Say it
  - E. Do it
  
5. What is one way for you to respond to adult learners' emotional needs?
  - A. Make the learning active with practical hands-on exercises
  - B. Provide meaningful reinforcement and feedback
  - C. Build bridges between old information and new information
  - D. Don't require learners to sit too long without a break

6. Repetition is a cornerstone of learning. How many times do people need to hear something before they learn it?
  - A. Four
  - B. One
  - C. Two
  - D. Three
  
7. How do learners often judge an instructor? (Choose all that apply.)
  - A. By what information he or she presents
  - B. By how much time he or she spends addressing the learning objectives
  - C. By how many years of experience he or she has with CERT
  - D. By how he or she presents information.
  
8. What should you do before any exercise involving touching?
  - A. Make sure participants have signed a waiver
  - B. Separate the men and the women in the class
  - C. Explicitly explain what you are about to do and ask permission
  - D. Review the CERT touching checklist
  
9. Why should you ask questions? (Choose all that apply.)
  - A. To appeal to different learning styles
  - B. To reinforce the material
  - C. To validate the evaluation process
  - D. To make the course more interesting
  
10. What type of question will tell you the most about what a learner has learned?
  - A. An open question
  - B. A closed question
  - C. A recall question
  - D. An apply question
  
11. If you ask a question and someone gives a wrong answer, what is the best way for you to respond?
  - A. Repeat the question
  - B. Direct the question to someone else
  - C. Compliment and correct the response
  - D. Compliment and direct the question to someone else

12. Which of the following is not a preferred way to deal with a side conversationalist in your class?
- A. Talk privately at break
  - B. Ask him or her to leave the room
  - C. Comment about the difficulty of others to hear or concentrate
  - D. Make eye contact
13. What is the preferred way to deal with an interpersonal conflict between two learners?
- A. Separate them during group activities
  - B. Engage them in discussion in class
  - C. Address the conflict privately
  - D. Move them to different parts of the room
14. What should you do if a learner starts an activity and then decides that he or she is physically unable to complete the activity?
- A. Emphasize that there are functions for every person on a CERT
  - B. Tell the person to take a break and return to the class after the activity
  - C. Push the person to try the activity again
  - D. Kindly inform the person that he or she cannot be a CERT volunteer
15. Familiarity with the whole course enables you to:
- A. Make the connections that show CERT as a cohesive model
  - B. Tell people where the answer to a question will be addressed
  - C. Look more competent
  - D. All of the above
16. How many instructors should conduct each CERT Basic Training session?
- A. One
  - B. At least two
  - C. At least three
  - D. At least four
17. True or False: If possible, Units 3 and 4 should be conducted by licensed or certified Paramedics, Emergency Medical Technicians, or Nurses.
- A. True
  - B. False